

Dear Water Customer:

In anticipation of the Lost Lake Utility District purchasing the assets of New Landing Utilities, Inc. the Illinois Rural Water Association has agreed to complete the required to cross-connection control survey. A cross-connection is any situation that allows a potable (safe) water source and a non-potable (contaminated) water source the opportunity to come into contact with each other. The Illinois Environmental Protection Agency (IEPA) and the Illinois Department of Public Health (IDPH) are responsible for ensuring that cross-connections do not occur through the enforcement of cross-connection control regulations. A cross-connection between potable and non-potable water sources may cause anything from contamination of plumbing to sickness and even death of consumers.

The first step in implementing an approved program is the passage of an ordinance that is then submitted to the IEPA. This ordinance has been passed and has been approved by the IEPA.

The second step in the program is a survey of all customers served by the NLU public water supply. Enclosed is a survey that will address this step. Please complete and return the survey to our office in the envelope that you will also find enclosed. Simply mark all plumbing fixtures that you have in your home or business. If you have other fixtures that are not listed please mark in the "Other" spaces.

After we receive your survey the data will be reviewed to make the determination if an inspection of your plumbing is needed. If it requires an inspection you will be notified by mail.

These surveys are required by the IEPA and *must* be completed. If your survey is not received by **June 15, 2007** then system personnel will contact you to set a date at which time they will conduct the survey.

We thank you for your cooperation on this matter. If you have any questions please don't hesitate to call us at 1-800-762-5011.

Illinois Rural Water Association